



## **ASK MARIBETH**

# Top Rebate Questions and Answers

Did you recently make energy efficiency updates to your home, or purchase new, ENERGY STAR household appliances? If yes, then you need to call Oakdale Electric Cooperative and speak to Maribeth O'Dell, consumer services specialist, about rebate options currently available.

Maribeth has worked for the co-op for seven years, and has managed the rebate program for four years now. She is the friendly face behind the front desk of the co-op, and the helpful voice on the other end of the phone. Maribeth is committed to serving members to the best of her ability, and will go over and above to provide superior customer service. (It's no accident a career highlight for Maribeth includes a national customer service award.)

When you work at the central hub of the co-op, knowledge on all areas of topics is essential, and Maribeth doesn't fall short in this skillset, especially when it comes to rebates. And she promises to do her best to help members add a little extra green back in their wallets. However, there are instances when rebates did not meet the eligibility requirements. "It's a call that I hate to make; however, I have to follow the program's guidelines myself," stated O'Dell.

In order to help as many members take advantage of this beneficial program, Maribeth put together her list of Members' Most Frequently Asked Rebate Questions:

#### O. Where do I find rebate forms?

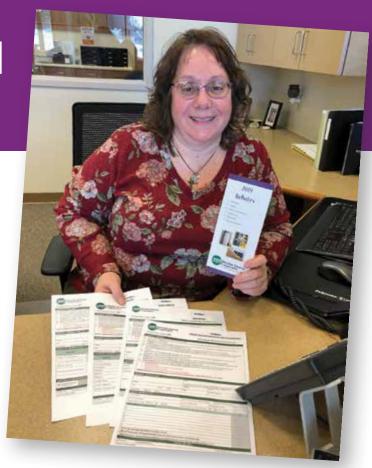
Find the complete list of rebate forms online by visiting www.oakdalerec.com. Select the blue REBATES button on the home page, or click on the Programs and Services tab. If it's convenient, visit the co-op office Monday – Friday, 7:30 a.m. – 4 p.m., to pick up forms, or simply call 608-372-4131 and request for a form to be mailed to your residence.

#### Q. What is the deadline to submit rebate forms?

This is important. Completed rebate forms must be submitted within three months of purchase, along with required documentation. To make submission as easy and quick as possible, forms can be submitted in person, through the mail, faxed to 1-608-372-5173, or emailed to maribeth@ oakdalerec.com.

## Q. I bought an energy efficient appliance. Why am I not eligible for a rebate?

Oakdale Electric Cooperative's rebates are for appliances that meet the ENERGY STAR certification only. It must have the ENERGY STAR Certified Mark on the energy guide to qualify.



#### Q. How will I receive my rebate?

Rebates will appear as a credit on a member's electric bill listed under the Current Service Detail. Water heater rebates and large rebates (over \$100) are issued a check and mailed to the member's residence, as long as the account is current.

## Q. I bought a new furnace, where do I get an AHRI (Air-Conditioning, Heating, and Refrigeration Institute) certificate?

Contact the HVAC contractor that installed your system, and request your AHRI certificate.

#### Q. What is Focus on Energy, and what can it do for me?

As a participating utility with Focus on Energy (FOE), all Oakdale Electric Cooperative members can take advantage of additional residential rebates available. One such program is their appliance recycling. FOE will pick up and recycle your old, working condition fridge or freezer, and then mail you \$20 in return. Combine that with a \$25 appliance rebate from Oakdale Electric Cooperative, and that's an additional \$45 back in your pocket! Focus on Energy has other resources available including free energy packs, smart thermostat incentives, and more. Visit focusonenergy.com for complete details.

Review the included 2019 rebates available from Oakdale Electric Cooperative, along with the important details, and don't be afraid to call, email, or stop in to speak directly to Maribeth with any questions.

#### **Appliance Rebates**

\$25
\$25
\$25
\$25
\$25
\$50

All appliances must be ENERGY STAR certified.

\*The FNFRGY STAR Certification Mark (see right) will be labeled on qualifying applicances.

To receive your rebate, fully complete the rebate form, attach a detailed and legible copy of the receipt, and either:



Energy Star Certification Mark

- 1. Make a copy of the Energy Guide that includes the **ENERGY STAR Certified Mark.** 
  - OR
- 2. Cut out the ENERGY Certification Mark and product model number from the packaging.

### **Appliance Recycling Rebates**

Refrigerator/freezer recycling	\$25
Room air conditioner recycling	\$25

Proof of recycling must be submitted, to confirm item(s) in working condition and must be removed from service and fully disposed of following federal, state, and local laws.

#### **Electric Water Heater**

50-79 gallon	\$150/unit
80 gallons or larger	\$300/unit
*Heat pump water heater	\$300/unit
Solar storage water heater	\$300/unit
w/electric back-up	

The water heater installation will be inspected by the Oakdale Electric Cooperative load management department and a load management control must be installed. A copy of the receipt is required.

A controlled water heater qualifies for a \$3.00 monthly credit, unless you are on the dual fuel rate.

\* A control is not required for heat pump water heater.

50-79 gallon	\$150/unit
80 gallons or larger	\$300/unit
*Heat pump water heater	\$300/unit
Solar storage water heater	\$300/unit
w/electric back-up	

New furnace with Efficient ECM.......\$35 Blower Motor

Air Source & MiniSplit .....\$200/ton (SEER 14+/ EER 11+/ HSPF 8.2+) Commercial Air Source.....\$200/ton

(UNDER 20 TON: EER 11+; 20 - 60 TON:

Geothermal.....\$400/ton

EER 10.5+; 60+ TON: EER 10+)

The AHRI certificate must state whether the unit is either:

1. Variable speed

**HVAC Rebates** 

Heat Pump

& PTHPs

2. Efficiency (AFUE) >=95% & kWh/yr (Eae) < =670

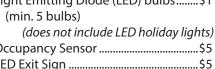
#### **Lighting Rebates**

Light Emitting Diode (LED) bulbs	٦ç
(min. 5 bulbs)	
(does not include LED holiday ligh	ts)
Occupancy Sensor	\$5
LED Exit Sign	55

Rebate cannot exceed 20% of the cost of the lighting.

To receive your lighting rebate, you must submit the rebate form and a copy of your receipt. If the receipt does not indicate it is a LED bulb, you must submit proof from the package.

Additional lighting fixture rebates are listed on the form.



### **Home Energy Audit Rebates**

Implementation rebate.....up to \$500

- Rebate cannot exceed 20% of the cost of the implemented measures. Professional labor costs can be included in the cost. Cost of audit cannot be included.
- Home energy audits must be performed by a state certified energy auditor.
- Improvements must be completed within 24 months of audit.
- Each member account qualifies for only one Audit Recommended Improvement incentive every five years.

#### **IMPORTANT REBATE DETAILS:**

- Rebates must be submitted within three months of purchase and installation.
- Rebates cannot exceed 20% of the cost of equipment.
- Rebates are in place through December 23, 2019, or until funds, by incentive or in total, are depleted.
- Rebates will be applied as a credit on your electric account.
- Please refer to the forms for detailed criteria.
- The incentive program is subject to change without notice.

### **Agricultural Rebates**

Available agricultural rebates can be obtained by visiting www.oakdalerec.com.







### **Bruce Ardelt, General Manager**

P.O. Box 40, Oakdale, WI 54649 608-372-4131 • 800-241-2468 info@oakdalerec.com

**Deana Protz, Editor** 



Office Hours: Monday-Friday, 7:30 a.m.-4:00 p.m. 24-Hour Emergency Power Restoration: 800-927-6151 Toll-free Online Bill Payment 866-392-4307

Diggers Hotline: For underground cable locates and power line clearance information, call 800-242-8511.