

OAKDALE ELECTRIC COOPERATIVE		Board Policy
SUBJECT: Prepay Billing Disconnections		Policy No: 7.09
Adopted: 08-25-2021	Last Reviewed/Revised: 03-03-2025	Page 1 of 1

OBJECTIVE

To provide Oakdale Electric Cooperative (OEC) an orderly procedure for disconnecting, load cycling, and/or load limiting prepay billing accounts.

POLICY

Disconnection Procedures

1. Each morning the billing system will read the member's meter or estimate, if necessary. At that time, the billing system will calculate the amount of usage and reduce the current payment/credit amount on the account.
2. Service to prepaid accounts will be terminated immediately upon the account balance reaching zero. Residential accounts may be load cycled or load limited as provided herein between November 1 and April 15.
3. Automatic disconnection of prepay billing accounts shall be in lieu of the Notice of Disconnection of Service under Policy Bulletin 7.02.
4. OEC shall not initiate the original process of disconnecting, cycling, or limiting on a day when the business office is closed to the membership.
5. The provisions of Policy Bulletin 7.02 apply to prepay billing accounts except to the extent they conflict with or are superseded by this policy and Policy Bulletin 7.08.

Winter Disconnection and Load Cycling/Limitation

1. From November 1 to April 15, electric service to residential accounts may be load cycled or load limited to restrict the amount of power to prepaid accounts that would otherwise be disconnected under this policy and Policy 7.08.
2. Load cycling or load limiting shall only be used when the forecasted daytime high temperature is expected to be at or above 20 degrees Fahrenheit according to the National Weather Service's website <http://www.weather.gov>.
3. Any account not paid in full or subject to an approved deferred payment arrangement after April 15 will be scheduled for disconnection.

Responsibility: General Manager & CEO

Procedure: To be reviewed annually per Policy Bulletin 1.04 to determine if policy is reflecting current conditions.

Issued: 08-25-2021	Reviewed Date (no revisions): 02-23-2022, 03-02-2023, 08-31-2023, 02-29-2024, 03-03-2025	Revised Date:
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