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|  Oakdale Electric Cooperative | | Board Policy |
| Policy Name: Service Charges – Consumer Owned Facilities | | Policy No: 6.06 |
| Last Reviewed/Revised: 07-27-2023 | | Page 1 of 1 |

- I. It shall be the policy of this Cooperative to assess a Service Charge for work done on consumer premises as follows:

A. OUTAGES

All outage calls shall be carefully screened to determine responsibility of outage - cooperative or the consumer.

If believed to be the Cooperative's responsibility, a crew shall then be dispatched to the location and service restored. If the problem proves to be on the member's side of the meter, charges may be assessed to the member according to Administrative Policy #16.

B. BILLING FOR OUTAGES AND/OR DAMAGED PROPERTY OR EQUIPMENT CAUSED BY MEMBER/NON-MEMBER

Responsible party will be charged actual time and material for repairs to restore or repair service.

C. REQUESTED SERVICES

1. Any other services must be pre-approved. These services will be billed for actual time and material.
2. No connection shall be made during non-business hours without authorization from management.

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| Issued: 11-30-82 | Reviewed Date (no revisions): 5-31-89 | Revised Date: 1-27-93, 02-28-01, 07-31-02, 07-27-2023 |
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